



Organization of online events

Dresden Senior Academy
Science and Art
(DSA)



The preparation

Due to restrictions in the corona pandemic, events of the Dresden Senior Academy (DSA) were only possible to a very limited extent or not at all.

- A strategy for online events did not exist in the DSA; all events were cancelled.
- In January 2021, at the initiative of the ERASMUS project team, a structure of online events was developed together with the Internet Interest Group (IG Internet).
- From 28.1.2021 the first online lectures were offered starting with Skype and later with Zoom.
- In preparation for this, many seniors were introduced to this event format with short explanatory workshops.
- A support hotline (suggestion box) provided direct assistance in the event of difficulties and, in some cases, set up the relevant software via Team Viewer.



The event formats

DSA lecture

Classroom lectures were used 1:1 as online lectures. Topics as previously offered in the DSA.

Forum DSA

Here, discussion rounds were held. Usually with about 3 input givers, the topics were then discussed. This format did not exist in DSA before.

Workshops

Mostly limited topics for interested specialists. Very concrete with many examples and many discussions. This format also existed in the DSA only in the special interest groups and was not offered generally.



The event organization

In some cases, scheduled classroom events were transferred to the online format and new topics were also organized.

- Many speakers had to be briefed on an online event.
- By mail the potential interested parties received an invitation with short content information. About the portal Doodle a registration with indication of the eMail (concealed) took place.
- Those registered received a confirmation of participation with a link to the event. A test dial-in could be made beforehand for the first events.
- Discussions also via chat were very well used.
- Zoom was used in part to conduct an online evaluation of each event.
- Each participant received the respective presentation materials.
- The majority of participants would also like to see a partial online format in the future.



The topics

DSA Lecture

Information on Corona 19 Pandemic
Are Renewables Also Available - Balance Sheet of the Energy Transition in Germany
Possibilities of digital communication
Communication technologies in the smart grid
Telemedicine
Architectural-cultural city walk
The darkness accident and its reconstruction

Forum DSA

What's next for DSA?
Energy turnaround
Digital education for seniors

Workshops

Guide for the use of Skype and TeamViewer
Instruction on how to log in to the Saxon Learning Platform OPAL,
Briefing on the organization of the cummerbund
Linux Ibuntu - A field report
Senior tablet asina
Smartphone photography
Cookies
Health digital



Event for the opening of the summer semester - The special highlight-



The opening of the semester is always a special event within the DSA. Under Corona conditions, total failure was imminent.

We combined direct recordings in Dresden with Zoom partner in Berlin and video recordings of music contributions from the music school and streamed them live on Youtube.

In the livestream on Youtube, this was viewed by over 200 participants, with almost 300 viewing the Youtube video afterwards.

This event was the breakthrough of the online event in DSA.



The technical suggestion box



Questions,
Problems,
Wishes

Team-online@dsa-senioren.de
For ticket file.

**Tickets for the Technical
Cummerbox**

The focus is on technical support of the listeners in dealing with digital problems. This can also result in a Task for a workshop.

Date No. input	Problem description	Topic	Responsible	treated in KK on:	Processing status

Forwarding to processor
from the team -Online



Team Online
Solving the problem at the
listener

or

With this structure, problems can be and complex will be addressed in the workshop.

Maintenance of the ticket file by a responsible person (coordinator), to which all inquiries are forwarded.



The results

In the period 28.01. to 14.06.2021

Format	Quantity	Participant
DSA Lecture	7	229
Forum DSA	3	75
Workshop	8	166
Special events	1	203
Special event media library		286
		<u>959</u>

The classroom sessions are attended by an average of 30 to 35 participants. We had an average of 33 participants at our online lectures. So that a very good rate. Although a portion cannot participate in online events or would also not like, we have by concrete short term address a very good Result achieved.



The assessment

Positive

- Interactions with listeners has become more intense
- Topics were partly suggested by listeners and presented by themselves
- No problems with premises
- Speakers did not need to travel, so speakers can also be invited who are not from the immediate vicinity
- For participants with mobility restrictions or longer distances a very good solution
- Very comfortable to follow the lectures at home on TV
- Be able to attend lectures from anywhere (even on vacation, in the garden, etc.)
- Fast response to current issues (little organizational effort)
- More environmentally friendly through less travel

Negative

- Lack of social contacts
- Technical equipment partly insufficient
- Digital skills partly insufficient
- Internet speed partly poor



How do things continue in "normal operation"?

1. As Team-Online, we will continue to offer short-term and up-to-date topics to our seniors online.
2. We will focus on offering hybrid events:
 - 2.1. A face-to-face event is videotaped and published in the DSA media library and can be made available to DSA listeners.
 - 2.2. In a series of events, some (information) events are held online and others, e.g. guided tours, are naturally held as face-to-face events.
3. Helping seniors participate in online events and learn how to use digital solutions will continue to be a focus of Team Online's work.
4. The financial resources for the equipment will be used from the funds of the project ERASMUS